









Public Services and Support Outreach and Gaps

Ministry of Finance
December 2007



Presentation Outline

1		Objective and Scope
2		The Challenges: the past, the present and the future
3		Public Provision of Basic Social Services
	3.1	Health Services
	3.2	Education Services
4		Public Provision of Care and Welfare Services
5		Government's Social Assistance Programs and Services Income Support Schemes
6		Economic Opportunities and Job Creation



Objective: What the government is providing, Who is being served, by Whom the service is being rendered... How to make it work better?

First Step Towards identifying beneficiaries from Government Services and Subsidies

What is being Offered?

Social Services and Subsidies offered by the Government

Who is providing and what?

The service providers and programs offered

Who is being reached?

Enumerating the beneficiaries from Government services and subsidies

Government's drive towards:

- ✓ Self-Assessment
- **✓** Benchmarking Government coverage
- ✓ Improving Efficiency and costeffectiveness of the public service
- ✓ Increasing Outreach
- ✓ Increasing Transparency
- ✓ Public Awareness and Dialogue

The exercise will be built upon in the future and will be further developed into a monitoring tool to be used by the government and the public to assess government performance.



Scope of the Services Covered: *Not the public service in its broad term and not the social service in the narrow term...*



Basic Social Services

Health and Education



Subsidies: income support schemes

Agriculture, EDL, housing, ...



Social assistance

Care services for under-privileged groups, local development,..

Job creation through promoting investment and economic growth

Interest subsidy schemes, loan guarantee, tax exemptions,...





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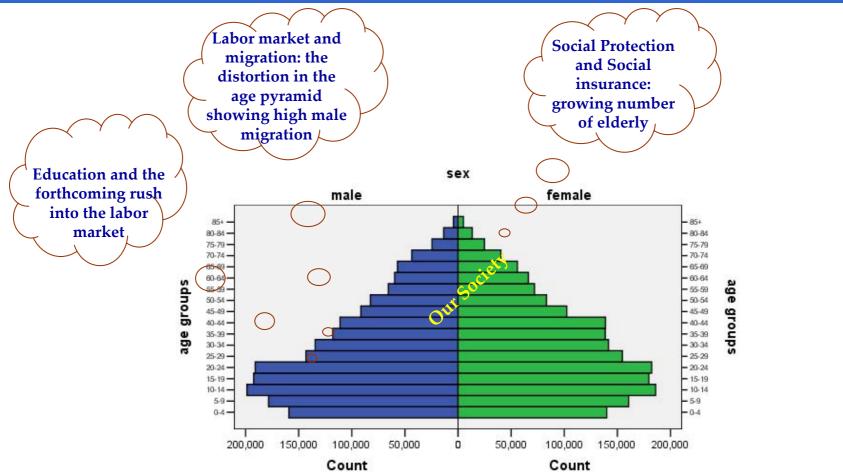
Challenges of yesterday and today...

Never Ending Challenges for Decades... Some are common and others are very particular to Lebanon

- Drawbacks of the civil strife (displacement, handicapped, widows, detainees...)
- Periodic and massive shocks
- Political upheavals
- Large Debt Overhung
- Macro-economic instability
- Erratic Economic growth
- Insufficient job creation to match growing labor supply
- Absence of a comprehensive framework for social policy (duplication of efforts and waste of resources)



And the challenges to come....





Some challenges in numbers...The Vulnerable Groups in Lebanon

Vulnerable Group	Profile	Estimated Number	Major Characteristics
Female Headed Households	Financially responsible for their families	More than 120,000 (14.2% of total heads households) Of which: 3,500 are very poor	- More liable to have low living conditions and deprivation
Working Children	Working children between 10 and 19 years old of age	76,000 (10% of total children in this age group)	-Low education levels (high drop-out) -Work under hazardous conditions
The Elderly	Residents who are aged 65 and above	277,000 (7.5% of total Lebanese population)	-Low economic activity - Prevalence of diseases - Low coverage by social security
The Disabled	Partial or complete inability to perform one or more of the major activities in daily life	75,000 (More than quarter of disabled are aged 64 and above)	-Low economic activity -High levels of illiteracy -Prevalence of inequality at many levels, including social and legal
Workers in Agriculture	Labour involving in plant raising activities as a main source of income	More than 80,000 (7.5% of total active population)	-Small-sized farmers -Limited diversity and volume of production
Fishermen	Labour involving in fishing activities as a main source of income	More than 6,000	-High investment costs -Seasonal work -No Protection benefits
The Unemployed	Individuals not working but actively looking for a job	More than 90,000	-Limited jobs -Competition from foreign laborers

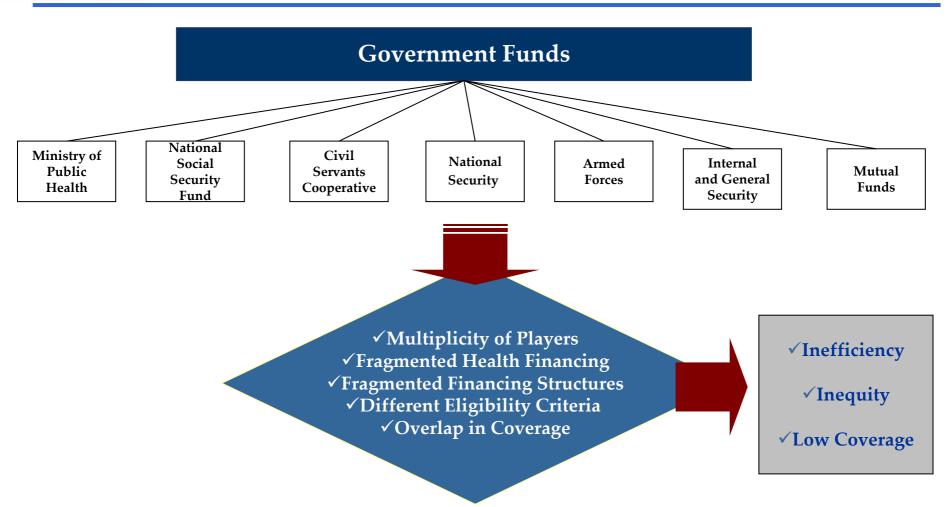
Source: Living Conditions and Households, UNDP, MoSA (2004); Post Conflict Assessment and Livelihoods Assessment in Lebanon, CRI, June 2007



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Multiplicity of players hindering the efficiency and costeffectiveness of the provision of health services





Inequity in distributing health funds: Different coverage, eligibility criteria, and co-payment... while the money is coming from the same pool.. Public Funds..

Insurer	Eligibility	Coverage	Payment by Insurer(%)	Co- Payment by Beneficiary (%)
Ministry of Public Health	Uninsured Lebanese	Hospital Care	85%	15%
	Uninsured Lebanese and Insured Lebanese whose plans do not cover drugs	Drugs for Chronic Diseases	100%	0%
	Any Lebanese showing up at primary health care center	Vaccines & essential drugs to health care centers	100%	0%
National Social Security Fund-	Formal & service sector employees, public wage earners,	Hospital Care	90%	10%
Maternity and Sickness Fund	employees of independent public organizations (coverage of family members)	Ambulatory Care	80%	20%
	Private sector employees and some special categories of informal sector (fishers, taxi drivers,)	Drugs	80%	20%
Presidency of the Council of Ministers-	Public Sector Staff and dependents	Hospital Care	90%	10%
Civil Servants Cooperatives	(coverage of family members)	Ambulatory & Dental Care	75%	25%
Presidency of the Council of Ministers 1) National Security Fund	Staff and dependants (coverage of family members)	Hospital and Ambulatory Care	100%	0%
Armed Forces Fund	Army Staff and dependents (coverage of family members)	Hospital & Ambulatory Care and Drugs	100%	0%
Ministry of Interior- 1) Internal Security Fund 2) General Security Fund	Staff and dependants (coverage of family members)	Hospital and Ambulatory Care	100%	0%
Mutual Funds (judges, parliament. university professors, religious judges)	Staff and dependants (coverage of family members)	Hospital and Ambulatory Care		schemes for nt funds



Fragmented Health Financing

Insurer	# of people eligible	% of the population	Insurer Budget for Health Coverage (LBP billion) (year:2006)	Share of Government Contribution	Government's Budget for Health Coverage (LBP billion) (year:2006)
Ministry of Public Health	1,414,740	37.7%	345.87	100%	345.87
National Social Security Fund- Maternity and Sickness Fund	1,200,000	32%	482.77	25% +	121+ (in addition to government contribution as employer)
Presidency of the Council of Ministers- Civil Servants Cooperatives	252,739	6.7%	87.05	85% (direct) (the remaining 15% are through public employees' contributions)	74
Presidency of the Council of Ministers 1) State Security Fund	7,346	0.2%	3.1	100%	3.1
Armed Forces Fund	305,837	8.1%	91.21	100%	91.21
Ministry of Interior- 1) Internal Security Fund 2) General Security Fund	1) 121,607 2) 16,365	1) 3.2 % 2) 0.5 %	1) 51.75 2) 8.95	100%	1) 51.75 2) 8.95
Mutual Funds	86,400	2.3%	45.8*	25%	11.45
Private Insurance	350,000	9.3%		0%	0
Total	3,755,034	100%	1116.5 (net of private insurance)		707.33

Source: NSSF annual report 2006,COOP, Internal Security, General Security, Ministry of Finance, Household Survey,2004



Hospitalization is an issue: Different hospitalization rates, different cost per case, and very high budget



	# of cases paid for	# of patients	Hospitalization ratio	Hospitalization Expenditures (LBP billion) (year:2006)	Average cost/case (LBP million)
Ministry of Public Health	183,997	138,026	13	250.95	1.363
National Social Security	247,246		20.6	279.06	1.129
Civil Servants Cooperatives	38,116	27,095	15.08	40.6	1.065

Source: Ministry of Finance, Ministry of Public Health, NSSF Annual Report 2006, COOP Annual Report 2006

- ■The Ministry of Public Health spends 69% of its budget to cover hospitalization care of patients in the private hospitals
- •The hospitalization ratio for the MoPH, NSSF and COOP is very high compared to the national average of 11.4%
- Lebanon has 2.88 beds per 1000 population, making this ratio one of the highest in the Middle East
- ■Public Hospitals have a low occupancy rate of 56%



The Ministry of Public Health: Insurer of last resort

Ministry of Public Health's budget totaled LBP 347 billion in 2006 (3.11% of total budget spending) **Ministry of Public Health** Insurance of **Last Resort** Any uninsured person is entitled to coverage by the Ministry of Public Health 1,414,740 persons **Registered Inpatient Utilization Rate is only:** visas granted: 138,026 9.78%

Services Provided

- Under-writing costs of hospitalization
- Primary Health Care Services
- Ambulatory Care Services
- ▶ Essential drugs for Chronic Diseases
- National Immunization Plan
- Support of NGOs work on health and health determinants
- National Health Programs
- Public Health Expertise
- Maternal Care



The Ministry of Public Health: What health services? Through Which Channels? Who are the beneficiaries? At What Cost?

MINISTRY	OF	FINANCI

Area of Contract	Services channeled through:	Services Provided	# of Direct Beneficiaries (year:2006)	MoPH's Budget allocated (LBP billion) (year:2006)	% of MoPH's budget
Hospital Services	-145 Private Hospitals - 29 Public Hospitals	Hospitalization	-150,289 -33,708 -183,997 cases (corresponding to 138,026 patients)	238.9 (hospitalization) + 12.05 (contributions to public hospitals)	68.85% 3.47%
Primary Healthcare Services	 -117 Primary Health Care Centers of which: -8 belong to the Ministry of Public Health -22 are joint centers between MoPH & other institutions 	Primary Care Services	- 817,297 cases (corresponding to 748,723 patients)		
Essential Drugs	YMCA (Young Men's Christian Association)	Procurement & distribution of essential drugs for primary care centers	227,281 of which 37,835 new cases in 2006	4	1.15%
Drugs for Chronic Diseases	Drug Dispensing Center- Karantina	Procurement & distribution of chronic drugs	28,182 of which 4,506 new cases in 2006	41	11.82%
Immunization	UNICEF	Procurement & distribution of vaccines for primary care centers	50% of target population (65,405) around 33,000 (442,755 dose)	3	0.86%
Care & Social Services	18 NGOs	Basic Health and Social Services		13.39	3.86%
National Health Programs	WHO	national programs (school health program (major), aids program (NAP), malaria and tuberculosis campaigns, non-communicable diseases program)		0.79	0.23%
Others (administrative , ext	ernal services and contributions)			32.73	9.46%
Total				345.86	100%



Issues to think of....

- How to determine the scope of Government intervention in the provision and financing of health care?
- How to optimize the health cost?
- How to improve outreach?
- Pros and Cons of multiplicity of players: Do we go for merging the health funds? Standardize the coverage schemes?
- The role of the Ministry of Public Health and the future of public hospitals
- The role of the private sector: hospitals, insurance and medical body



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creating market distortions

Government plays dual role as Provider and Financer of Education Service : *Conflict of interest*

The Government Provides Education Service through: Ministry of Culture **Social Affairs Public Works** Education **Tourism** Health Finance The Government also finances Schools, Universities, Institutes private subsidized schools and common projects The Government Funds Education Service through: Ministry of Ministry of Ministry of Ministry of Ministry of **Parliament** Pres. Council Public Ministry of Social Affairs Education Displaced **Iustice** Defense Interior of Ministers Institutions Mutual Fund: **NGOs** Mutual Fund Interior and Mutual Fund Civil Servants Mutual Fund Armed Leb. University For Parliament Cooperatives Religious Judges for Forces General Professors **Judges** Security Members & General Securit The Government's funding Households: Children of Civil Servants 90% of Civil Servants' to the private sector is children attend Private

Schools!



Government as a Provider of the Education Service

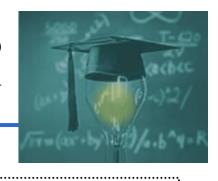


Government Agency	Educational Establishments	Beneficiaries	Budget (LBP Billion) (year:2006)	
	1,399 public general education schools	324,651 of which:	508	
Ministry of Education and Higher Education		147,279 are students at primary level subsidized for registration fees (LL60,000)	22	
g a contract	364 subsidized general education schools	115,254	34	
	83 public vocational and technical education schools	35,090	74.70	
	19 VTE schools (common projects between Ministry of Education and Higher Education & 14 NGOs)	7,696	0.85	
	Lebanese University	70,627	173	
Ministry of Education& Higher Education- Ministry of Tourism	Technical Institute for Tourism	125	0.17	
Ministry of Education and Higher Education- Ministry of Public Health	National Institute for Nursing	1,454	0.34	
Ministry of Culture	The National Conservatory for Music		8.2	
Ministry of Public Works and Transport	Preparatory Training at Technical School (support to NGO)		0.3	
Ministry of Finance Institute of Finance 4,324 trainees				
Budget allocated for the provision of education s	ervices		822.16	

Source: Budget 2006 Proposal, Ministry of Education and Higher Education



Government, not only providing, but also financing provision of education service.. and most of the funds go to the private sector



- After increases in the cost of living and cost of education, many public institutions began offering educational assistance in an attempt to increase real wages;
- Public sector employees' children overwhelmingly attend private schools;
- 19% of public spending on education is channeled through scholarships to children of civil servants

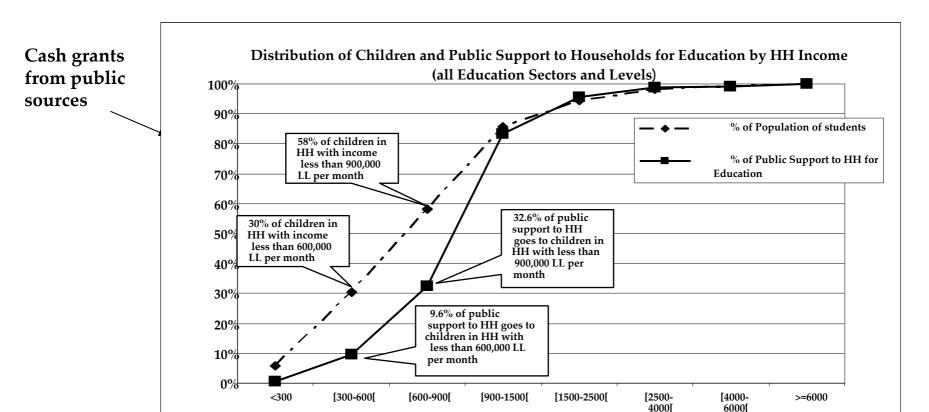
The 3 major financing bodies	# of beneficiaries	Budget (LBP Billion) (year:2006)	Average Scholarship Aid (LBP Million)
Ministry of Defense	58,154*	74.2	1.276
Civil Servants Cooperatives	52,152	70.78	1.357
Ministry of Interior	31,804	37.8	1.189
Remaining Funds	33,890	55.2	1.63
Estimated Total	176,000*	238*	1.353
Source: Sources of Funds Survey conducted on part of I	Education Development Project acc	ademic year 04-05; COOP	*:Estimated



... And government funding is highly inequitable, favoring higher income households

Equity: "equal opportunity" "wealth neutral" "adequacy" "compensatory"

HH income





Issues to think of....

- How to ensure universal basic education? Conditional cash transfers? Provision of textbooks? Cancelation of registration fees?
- How to develop cost-effective interventions to improve the internal efficiency of the system through reducing repetition and drop-out rates?
- Should the Government prioritize public provision of education services over "demand-side" financing mechanisms?
- Should the Government progressively eliminate scholarship aids to children of civil servants and how to compensate for such discontinuity?
- Possible mechanism for phasing out subsidies to private subsidized schools?

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Care and welfare services are provided through the Ministry of Social Affairs mostly through subcontracts with NGO's to reach the final beneficiaries: high potential for leakage and exclusion!!

Budget of the Ministry of Social Affairs totaled LBP 97 billion in 2006 (0.87% of total budget spending)



MoSA's Programs

- 1. Social Welfare Programs
- 2. Local Development Services
- 3. Partnership with NGOs
- 4. Other Social Programs

Currently, the Ministry of Social Affairs determines allocations of its funds based on **categorical targeting**, that is of who is perceived poor and vulnerable namely orphans, disabled, elderly, children prone to delinquency, female headed households and most of them are carried through NGOs.

To avoid inclusion (of non-poor) and Exclusion (of poor)

The Ministry of Social Affairs, with support from the World Bank is developing a targeting mechanism to be done through proxy-means testing in order to test the eligibility for MoSA's programs and objectively identify the poor and vulnerable.



The Ministry of Social Affairs Programs

Ministry of Social Affairs Programs	Establishments, Programs and Projects
Social Welfare Programs	 176 contracts with social welfare institutions for vulnerable children and orphans 65 contracts with special welfare institutions for the Disabled Typical Center for Individuals with Disabilities Social Training Center 15 types of proximity services by Right and Access Program 17 contracts with social care institutions for the elderly 9 programs for juvenile prone to delinquency
Local Development Services	 146 Social Development Services Centers 225 Rural and Urban Development Projects Voluntary Work Camps (weren't conducted in 2006 because of the July war) 3 centers for Hands Crafts Development project
Partnership with the Private Sector	 233 Joint contracts with NGOs
Other Social Programs	 125 tournaments and 6 training of trainers through social development centers 7 schools with the School Food Program

Source: Ministry of Social Affairs



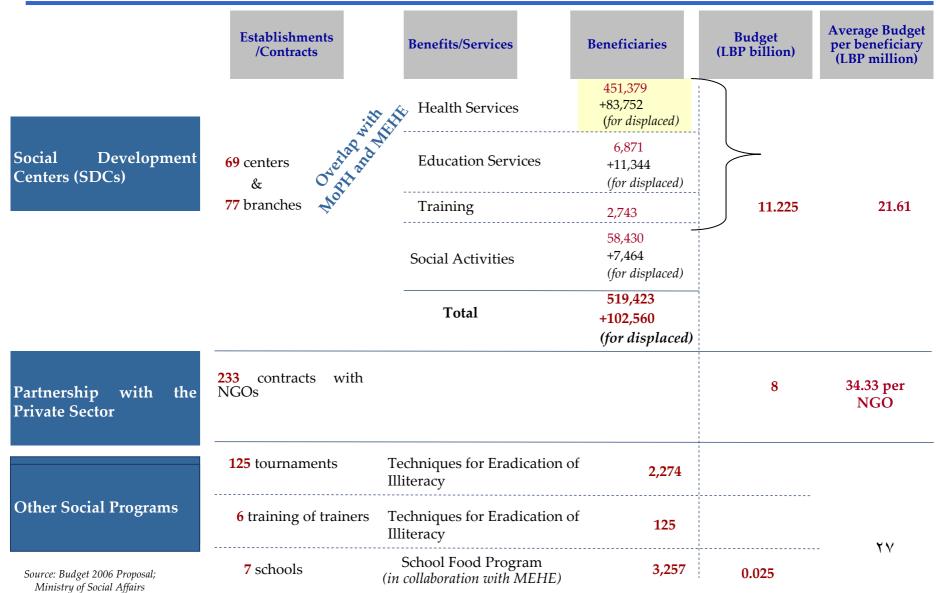
Social Welfare Services: 70% of MoSA's annual budget is disbursed through multi-year contracts with welfare institutions

	Establishments /Contracts	Benefits/Services	Beneficiaries	Budget (LBP billion)	Average Budget per beneficiary (LBP million)	
Social Welfare Institutions contracted with MoSA (vulnerable children, orphans and elderly)	176 institutions	Regular Social Welfare Residential Care Day Care Elderly	Day Care		1.51	
		Total	33,816	-		
Special Welfare Institutions contracted with MoSA (disabled)	65 institutions	Full In-House	6,240	16.5	2.64	
Typical Center for Disabled	1 center	Educational & Pshycological	504	0.1	0.2	
Right & Access Project (poor disabled)		15 proximity services	59,504 (disability cards) 10,843 services (2006)	1.5	0.14 ۲٦	

Source: Budget 2006 Proposal; Ministry of Social Affairs



Social Development Services: Overlapping programs and fragmentation of efforts in provision of health and education services





The Government's contributions to non-profit organizations and the private sector also occurs through multiplicity of channels

MINISTRY OF FINANCE

Government Entity	Budget (LL billion) (Year:2006)	% of entity's budget	Beneficiaries	
Ministry of Social Affairs	93.96	97%	233 contracts with NGOs,176 social welfare institutions,65 special welfare institutions,146 social development centers&branches,Typical Center for Individuals with Disabilities, contributions to social committees and UN projects	
Ministry of Education	35.31	4.2%	364 subsidized schools, 19 VTE common projects, Primary and Secondary Teachers Unions, Private Teachers Union, National Education Scout, National Education Counselors, Lebanese French House, SADER, Francophone Fund for Scientific Research	
Ministry of Public Health	13.39	11.4%	15 centers and associations, Young Men's Christian Association (YMCA), Red Cross, Caritas	
Ministry of Justice	4.74	9.7%	1 Association for Delinquent Minors, 12 Christian Religious Courts	
Ministry of Youth & Sports	2.38	44.6%	2 sports clubs,17 unions,4 committees, 2 associations	
Ministry of Culture	1.75	10.7%	65 Cultural Associations, clubs, gatherings, Lebanese House in France, National Committee for Unesco, National Center for Human Sciences, 32 Lebanese actors (cinema and theater), Lebanese Writers' Union	
Ministry of Tourism	1.18	10.1%	7 tourism associations,5 committees and festivals for promoting tourism	
Ministry of Information	1.05	5.1%	Union for newspaper sellers and other media activities	
Ministry of Environment	0.8	27.3%	7 protected areas, environmental associations	
Ministry of Displaced	0.75	13.1%	244 displaced individuals	
Ministry of Industry	0.7	13.3%	Institute for Industrial Research +Lebanese Industrials Association	
Presidency of the Council of Ministers	0.71	0.2%	Former Public Employees, Caritas, Pilgrimage Mission	
Ministry of Labor	0.55	0.5%	Labour Union, Contibutions to Labourers	
Ministry of Public Works	0.3	0.6%	Technical School for Preparatory Training	
Ministry of Agriculture 0.27 0.7% Pesticides for wheat crops allocated to Lebanese soldiers (for Suna insect); Value of Associations, The International Center for Animal Diseases		Pesticides for wheat crops allocated to Lebanese soldiers (for Suna insect); Veterinarians Associations, The International Center for Animal Diseases		
Ministry of Foreign Affairs	0.05	0.04%	Lebanese Ambassadors Forum	
Presidency of the Republic	0.05	0.85%		
Total	157.93	1.4%		



Issues to think of....

- What are the measures that the Government could undertake to ensure social development services are targeted at the most vulnerable populations?
- How to increase the concentration of existing and new resources in the poorest areas of the country?
- How to improve the quality of services provided in the Social Development Centers?
- How to enhance the coordination between the various providers contracted to deliver services to vulnerable groups?

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The Government supports low and middle income groups through the following schemes..

Government's Income Support Schemes Interest Subsidies for Housing EDL Subsidy Diesel Oil Subsidy Agricultural Inputs, Services and Subsidies



Income Support Schemes: Housing opportunities for limited income groups (monthly income of less than LL 3 million)



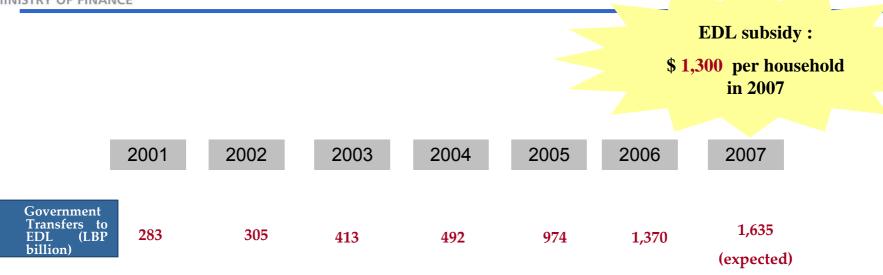
Housing Loans Provided from October 1999 to end of April 2007				
	Total Number of Housing Loans Provided	21,800		
Lebanon's Public	Loans disbursed by from banks (21,800*LBP 60million)	LBP 1,308 billion		
Housing Institute-	Contributions of borrowers	LBP 436 billion		
Ministry of Social	Interests	LBP 233 billion		
Affairs	Life Insurance (21,800*10 years*750,000)	LBP 163.5 billion		
	Insurance against fires and charges	LBP 10.5 billion		
	Equipment and furniture	LBP 327 billion		
	Total (LBP)	LBP 2,478 billion		

Source: Lebanon's Public Housing Institute

Not only providing housing opportunities, but also creating new niches for banks, insurance companies and other vital sectors (furniture, equipment, appliances..)

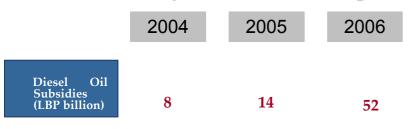


Subsidizing EDL's losses to save on citizens' potential increase in electricity bill... with around 11.5 percent of total spending in 2006



The Ministry of Finance signed an MOU with the UNDP to contribute \$500,000 to promote a sustainable energy policy for Lebanon, which will cover the audit of the energy bills of public buildings and the installation of solar water heaters (ministries, public hospitals, public universities and schools and other public institutions)

And Subsidizing Diesel Oil to compensate for the increase in international prices...





Agriculture support through provision of goods and services for farmers: Ministry of Agriculture



	Agricultural Materials	Budget 2006 (LBP Billion)	
	Pesticides for Bees	1.8	
	Fertilizers	0.007	
	Seeds and Seedlings	0.5	
	Livestock feed	0.06	
Ministry of Agriculture	Pesticides for Wheat Crops for Suna insect	0.09	
, 0	Contributions to (100-200) Agricultural Cooperatives	0.225	
	Veteranian materials	Budget 2006 (LBP Billion)	
	Veteranian materials	0.35	
	Related Drugs and laboratory materials	0.6	

	Services		Budget 2006 (LBP Billion)
	Beneficiaries (Farmers)	524	
	Reclaimed Land (dunums)	1621.3	
	Walls (m2)	65,611.6	
	Irrigation Channels (m)	600	2,326
Green Plan	Reservoir Pontoon (m3)	12,848.9	
	Grapevine columns	5,450	2.020
	Drilling reservoir (m3)	79,592	
	Fruit trees	13,419	
	Modern Irrigation (dunum)	2	





...And Agricultural Subsidies



Government Agency	Type of Subsidy	Subsidized Price LBP	Selling Price	Number of Subsidized Farmers	Government Subsidy (LBP billion) (year:2006)
Ministry of Economy and Trade	Wheat Subsidy	375,000 per ton	225,000 per ton	1302	9.9
Directorate of Sugar Beet and Grain	Sugar Beet Subsidy	Average: 7.43 million per farmer		214	1.59

Source: Ministry of Economy and Trade, Directorate of Sugar Beet and Subsidy

	Tobacco Subsidy	Subsidy amount (\$US per kg)	Number of Subsidized farmers	Subsidies to Farmers (LBP billion) (year:2006)	Average subsidy per farmer
Regie du Tabac	Regie buys all domestic tobacco production at subsidized rates and resells it to international tobacco companies at market rates	-3.69:South -5.22:Bekaa -5.88: North	25,000	56	2.24

Source: Regie du Tabac

Program	Agricultural Export Subsidies	Subsidy Component	Number of agricultural exporters (beneficiaries)	Government Subsidy (LBP billion) (year:2006)	Quantities of exports (tons)
Export Plus- IDAL	Subsidizing the cost transportation of agricultural exports –direct payments to farmers	10% of the value of exports with no ceiling on the subsidy per beneficiary	(200-250) who buy products from about (5000 to 5,500) farmers	38.1	368,630 ٣0

Source: Investment Development Authority of Lebanon



Issues to think of...

- EDL is becoming the largest burden on budget following debt service and wages
- As some subsidies are being phased out, what could be the alternatives or the compensations?
- How to assist under-privileged farmers without creating price distortions nor dependencies on Government's fund?



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The Government seeks to create economic opportunities and jobs through the following schemes

Government's Schemes for Creating Economic Opportunities						
☐ Subsidized Interest Loans to the Private Sector						
☐ Tax Exemptions						
Export Promotion Policies						



Subsidizing loans to private sector: promoting investment, creating jobs and sharing risks with banks

Subsidized Loans

Definition: Medium and long term loans granted by commercial banks at a reduced cost of financing to support the promotion of economic development.

The Budget: It is defined by an agreement by the Minister of Finance and the Central Bank Governor. It has no prespecified limit.

Targeted Sectors: Industry, Agriculture, Information Technology and Knowledge Based Economy, Tourism, hand craft.

- **Incentives:** 1- Low Debt Interest Rates to support investment initiatives in Lebanon
 - 2- Loans repayment not exceeding 15% during the first two years
 - 3- Commercial banks participating in this program are exempted from the legal reserve requirement

Sources of Financing: local banks, financial institutions, leasing companies, foreign institutions via commercial banks

Objectives

- -To Create a competitive advantage among the industrial companies for better quality
- To provide favourable conditions for investment in general and particularly leasing activities and incubators
- -To support exports
- -Several programs have been launched to encourage banks to on-lend to SME clients through risk-sharing facilities



And the conditions are very favorable...

1. Regular Loans Granted by Local Banks

Amount: Between LBP 50 million and LBP 15 billion (or equivalent in foreign currencies)

Maturity: between 5 and 7 years

Repayments: not exceeding 15% of the principal during the first two years

Interest Rates and Subsidies: 7% discount for the loan up to LBP 5 billion or equivalent

5% discount for the loan portion above LL 5 billion or the equivalent and up to a ceiling

of LL 15 billion or the equivalent

Incentives to Banks: Banks benefit from a reduction in reserve requirements as per the following: - reduction of LL liabilities subject to reserve requirements: reduced by the amount of loans

2. KAFALAT S.A.L. Loans: Existing Scheme

- Kafalat is an institution resulting from a partnership between the public and private sectors. It is a fund created to guarantee the commercial banks loans provided to SMEs.
- Kafalat guarantees loans for financing working capital up to 3 years. In case the loan covers working capital and fixed assets, duration of the loans might be extended to 7 years.
- -Amount of the guaranteed loan is limited to LBP 300 million (or equivalent in US dollars)
- -Kafalat guarantees 75% of loan granted by bank&75% of accrued interest during the grace period+3 months
- -Kafalat charges an annual commission of 2.5% to be paid by the client

-Kafalat can offer up to one year grace period



And diverse...

3. KAFALAT S.A.L- New Scheme

- -The new scheme facilitates access to SMEs and start ups without any collateral requirements
- -The guarantee scheme will increase the amount and the size of the loan guarantee, beyond the level currently offered under KAFALAT's own guarantee scheme
- -The guarantee given under the scheme covers a maximum of 85% for existing SMEs and conventional start-ups and 90% of the principal for innovative start-ups



Around \$ 1.78 billion were lent to 5,343 beneficiaries in tourism, agriculture and industry

Loans Granted up until 30/06/2007

Scheme	Sectors	Advanced Technologies	Handicrafts	Agriculture	Tourism	Industry	Total
EIB	# of Beneficiaries	0	0	1	23	35	59
	Value in billion LBP	0	0	3.2	50.9	45.4	99.5
Medium and Long Term Loans	# of Beneficiaries	11	0	75	340	852	1,278
	Value in billion LBP	20.6	0	71.6	678.1	1,188.9	1,959.225
KAFALAT	# of Beneficiaries	159	21	1,406	464	1,773	3,823
	Value in billion LBP	22.5	1.5	146.1	85.0	274.8	529.9
Leasing	# of Beneficiaries	1	0	0	6	176	183
	Value in billion LBP	0.7	0	0	3.3	83.4	86.8
Total	# of Beneficiaries	171	21	1,482	833	2,836	5,343
	Value in billion LBP	43.2	1.5	220.8	817.4	1,592.5	2,675.5

Source: Central Bank of Lebanon; Department: Private Sector Financing



..And Well chosen Tax Exemptions to promote the country as a "tax paradise"

Permanent salaries tax exemption

- Educational Institutions
- Agricultural Cooperatives
- Tourist companies with craftsmanship nature
- Agricultural producers not exhibiting their products in premises affected for selling
- Airline and sea transport companies
- Public institutions which do not compete with the private sector
- Hospitals belonging to notfor-profit institutions
- Non-commercial cooperatives

Temporary income tax exemptions

- New industries (new products) with 10 years exemption
- Self-financed investments (re-investment of corporate profits)
- Banks that provide medium to long term loans with 7 years exemption following their establishment
- Tourism establishments that are craft-oriented
- Interest generated from bonds or other loans concluded by specialized banks

VAT exemptions

- Pharmaceutical industry
- Some agro-food industries
- Renting for residential purpose
- Real estate transaction
- Banking and insurance sectors



In Addition to Export promotion policies

Ministries Involved: Ministry of Finance, Ministry of Economy & Trade, & Ministry of Industry

Goal: Minimize administrative & other charges

incurred by exporters in Lebanon

Target: Reduce cost to exporters by one-half (from

estimated \$500 per container to \$250)

Measures to Date

➤ Effective 2006, customs working hours were extended to 6pm
➤ NOOR II self-assessment streamlining and fully automated clearance operations
➤ Setting up of one stop center at port

EXPORT PROMOTION

Committee

Customs, Authority of Port of Beirut (in collaboration with BCTC), Shipping Agency Association, & Customs Clearance Agency Syndicates

Future measures

- Full integration of all trade related services
- ➤ Customer segmentation and LTO at customs
- ➤ Web-based automated clearance system



In Few Words...

The Visibility of Government Actions will build Trust

..And Trust will build Citizenship

..And Citizenship will build a Country